

[Your Name]  
[Your Address]  
[Your Phone Number]  
[Date]

[Bank Name]  
[Bank Address]  
[Department Name]

**Subject: Cancellation of Digital Banking Account - [Account Number]**

To Whom It May Concern,

I am writing to formally request the immediate closure of my digital banking account associated with the account number [Your Account Number].

I have decided to cancel my account due to consistent dissatisfaction with your technical support services. Despite multiple attempts to resolve technical issues, the support provided was inadequate and failed to meet my expectations for a digital banking platform.

Please ensure that all recurring payments and direct debits associated with this account are cancelled. I have already transferred my remaining balance to another institution.

Please provide written confirmation once the account closure process is complete. If there are any final forms I need to sign, please send them to my email address at [Your Email Address].

Sincerely,

[Your Signature]

[Your Printed Name]