

[Date]

[Client Name]

[Client Address]

[City, State, Zip Code]

Subject: Welcome to [Insurance Company Name] - Policy #[Policy Number]

Dear [Client Name],

Welcome to [Insurance Company Name]. We are delighted that you have chosen us to provide specialized protection for your unique companion, [Pet Name].

We understand that exotic pets require specialized care, and our goal is to ensure you have peace of mind regarding their health and safety. Attached to this letter, you will find your policy schedule, coverage details, and emergency contact information.

Your Policy Highlights:

- **Pet Type:** [Species/Breed]
- **Coverage Start Date:** [Date]
- **Annual Limit:** [Amount]
- **Deductible:** [Amount]

How to File a Claim:

In the event of an illness or injury, you can submit a claim via our online portal at [Website URL] or by emailing [Email Address]. Please ensure you keep all veterinary receipts and medical records for processing.

If you have any questions regarding your coverage or need assistance finding a specialist veterinarian, please contact our dedicated exotic animal support team at [Phone Number].

Thank you for trusting us with the care of [Pet Name].

Sincerely,

[Your Name/Department]

[Insurance Company Name]

[Website URL]