

Dear [Pet Parent Name],

Welcome to [Agency Name]! We are thrilled to help you protect [Pet Name] and provide you with peace of mind regarding their healthcare needs.

Your policy is now active. Please find your essential insurance details below:

- **Policy Number:** [Policy Number]
- **Effective Date:** [Date]
- **Insured Pet:** [Pet Name]
- **Annual Limit:** [Amount]
- **Reimbursement Level:** [Percentage]%

Next Steps:

1. **Review Your Documents:** Please read through your attached Policy Handbook to understand your coverage, waiting periods, and exclusions.

2. **Download Our App:** You can manage your policy and track claims through our mobile app available on the App Store and Google Play.

3. **How to File a Claim:** Simply upload a photo of your paid veterinary invoice through our online portal or mobile app. Most claims are processed within [Number] business days.

If you have any questions, please contact our customer support team at [Phone Number] or reply to this email at [Email Address].

Thank you for choosing [Agency Name] to look after your furry family member.

Sincerely,

The [Agency Name] Team
[Website URL]