

Date: [Insert Date]

Reference Number: [Insert Transaction/Case ID]

To: [Customer Name]

[Customer Address]

[City, State, Zip Code]

Subject: Inquiry Regarding Transaction Involving a High-Risk Jurisdiction

Dear [Customer Name],

We are contacting you regarding a recent transaction processed through your account [Account Number] on [Transaction Date] in the amount of [Amount and Currency].

Our records indicate that this transaction involves an individual or entity located in [Country Name], which is currently identified as a high-risk jurisdiction under our regulatory compliance and Anti-Money Laundering (AML) policies. To comply with international banking standards, we require further information to complete our due diligence process.

Please provide the following information and documentation within [Number] business days:

- **Purpose of Transaction:** A detailed explanation of the nature and reason for this transfer.
- **Source of Funds/Wealth:** Documentation showing the origin of the funds used for this transaction (e.g., bank statements, invoices, or contracts).
- **Relationship:** Your relationship with the counterparty (sender/receiver) in the high-risk jurisdiction.
- **Supporting Documentation:** Copies of related invoices, shipping documents, or agreements associated with this payment.

Please submit the requested information via [Submission Method, e.g., Secure Portal/Email/Physical Branch].

Failure to provide this information may result in delays, the rejection of the transaction, or a temporary restriction on your account features. We appreciate your cooperation in helping us maintain a secure banking environment.

If you have any questions, please contact our compliance department at [Phone Number] or [Email Address].

Sincerely,

[Your Name/Department Name]

[Financial Institution Name]