

**Date:** [Insert Date]

**Subject:** Notice of Account Closure - Violation of Prohibited Transaction Policy

Dear [Customer Name],

We are writing to inform you that following a recent review of your account activity, we have determined that your account has engaged in transactions that violate our Prohibited Transaction Policy.

As a result of these violations, we have made the decision to permanently close your account, effective [Immediately / Insert Date].

**What this means for you:**

- Access to your account and all associated services has been restricted.
- Any pending transactions that violate our policy have been cancelled.
- [Insert instructions regarding remaining funds, e.g., Remaining balances will be returned via check to your address on file within 30 days.]

Our Prohibited Transaction Policy is in place to ensure compliance with legal regulations and to maintain the security of our platform. We encourage you to review our Terms of Service for further information regarding prohibited activities.

If you believe this decision has been made in error, you may submit a formal appeal by contacting [Insert Department/Link] within [Number] days of this notice.

Sincerely,

[Your Name/Department]  
[Company Name]