

[Your Company Name]
[Company Address]
[City, State, Zip Code]
[Phone Number]
[Website Email]

[Date]

Dear [Client Name],

Welcome to the [Your Company Name] family! We are thrilled that you have chosen us for your upcoming motorhome adventure. Our goal is to ensure you enjoy the freedom of the open road with total peace of mind.

Your Rental Details:

- **Vehicle Model:** [Model Name/Year]
- **Pickup Date & Time:** [Date] at [Time]
- **Return Date & Time:** [Date] at [Time]
- **Pickup Location:** [Address]

What to Expect at Pickup:

Upon arrival, our team will provide a comprehensive orientation. We will walk you through the vehicle's features, including the electrical systems, water tanks, kitchen appliances, and safety equipment. Please allow approximately [Duration] minutes for this briefing.

Essential Items Included:

Your motorhome comes equipped with the following essentials to get you started:

- Full fresh water tank and empty waste tanks
- Full tank of fuel
- Kitchen starter kit (pots, pans, cutlery)
- Basic cleaning supplies
- Instructional manual for the vehicle

Important Reminders:

- Please remember to bring your Driver's License and the credit card used for the booking.
- Review your insurance coverage details attached to this email.
- Download our [Mobile App Name, if applicable] for roadside assistance and troubleshooting guides.

Support During Your Trip:

Should you have any questions or require assistance while on the road, our 24/7 support line is available at [Phone Number].

We are excited to be a part of your journey. Safe travels and enjoy every mile!

Warm regards,

[Your Name/Signature]

[Title]

[Your Company Name]