

[Date]

[Customer Name]

[Customer Address]

[City, State, Zip Code]

RE: Notice of Error Resolution Determination

Dear [Customer Name],

We have completed our investigation into the error notice we received from you on [Date Received] regarding [Description of Transaction/Account Issue] in the amount of \$[Amount].

Based on our review of the account records and transaction documentation, we have determined that no error occurred. Our investigation found that [Brief explanation of why no error was found, e.g., the transaction was authorized/the credit was applied correctly].

If we issued a provisional credit to your account during this investigation, that credit will be reversed on [Date of Reversal]. Please ensure that your account has sufficient funds to cover this adjustment.

You have the right to request copies of the documents we relied on for our investigation. To request these documents or if you have any questions regarding this decision, please contact us at [Phone Number] or write to us at the address provided below.

Sincerely,

[Name/Department]

[Financial Institution Name]

[Contact Address]