

[Bank Name]
[Fraud Department Address]
[City, State, Zip Code]
[Phone Number]

[Date]

[Customer Name]
[Customer Address]
[City, State, Zip Code]

Subject: Urgent Notice Regarding Your Debit Card Replacement

Dear [Customer Name],

As part of our commitment to protecting your account, our fraud monitoring system recently detected suspicious activity on your debit card ending in [Last 4 Digits]. To prevent any unauthorized transactions, we have deactivated this card effective immediately.

We have processed an expedited replacement for your debit card. Your new card is being shipped via [Shipping Method, e.g., Overnight Delivery] and should arrive at your registered address within [Number] business days. For security reasons, your Personal Identification Number (PIN) will remain the same unless you choose to change it.

What you need to do:

- Once you receive your new card, please follow the activation instructions included in the mailer.
- Destroy your old card by cutting through the magnetic stripe and the EMV chip.
- Update any automatic payments or recurring bills linked to your old card number.

We apologize for any inconvenience this may cause. If you have any questions or if you do not receive your card within the expected timeframe, please call our Fraud Department at [Phone Number] or visit your local branch.

Thank you for choosing [Bank Name].

Sincerely,

[Sender Name/Department Name]
[Bank Name]