

Dear [Guest Name],

We are delighted to welcome you to [Property Name]! We hope you have a wonderful and relaxing stay with us.

To ensure you have total peace of mind during your visit, we would like to provide you with details regarding our **Host Damage Protection Policy**, which is included with your booking.

What is covered?

- Accidental damage to the property structure.
- Accidental damage to furniture, electronics, and appliances.
- Accidental spills, stains, or breakage of household items.

What should you do if an accident occurs?

We understand that accidents happen. If something breaks or is damaged during your stay, we kindly ask that you:

1. Notify us as soon as possible via [Phone Number/Messaging App].
2. Provide a brief description or a photo of the damage.

Reporting accidents immediately allows us to repair or replace items quickly for you and for future guests without any stress or complicated claims processes.

Exclusions:

Please note that this policy does not cover intentional damage, smoking-related damage, or extra cleaning fees resulting from a failure to follow house rules.

Our goal is for you to enjoy our home to the fullest without worrying about the "what-ifs." If you have any questions regarding this policy, please feel free to reach out.

Warm regards,

[Host Name/Management Team]
[Contact Information]
[Property Name]