

[Company Name]
[Address Line 1]
[City, State, Zip Code]
[Phone Number]

[Date]

[Customer Name]
[Customer Address]
[City, State, Zip Code]

Subject: Important Security Notice Regarding Your Debit Card

Dear [Customer Name],

This letter is to confirm that we have detected suspicious activity on your debit card ending in [Last 4 Digits of Card]. To protect your account, we have taken the following actions:

- **Card Status:** Your card has been deactivated to prevent further unauthorized transactions.
- **Replacement Card:** A new debit card with a different number has been ordered and will arrive at your registered address within [Number] business days.
- **Review:** Any fraudulent transactions identified during our conversation have been marked for investigation.

What you need to do:

1. Destroy your old debit card immediately.
2. Update any automatic payments or subscriptions once your new card arrives.
3. Monitor your account statements closely and report any further discrepancies.

If you have any questions or did not authorize these changes, please contact our Fraud Department immediately at [Fraud Department Phone Number].

Thank you for your cooperation in keeping your account secure.

Sincerely,

[Sender Name/Department Name]
[Company Name]