

Date: [Insert Date]

To: [Recipient Name/Account Holder Name]

Account Number: [Insert Last 4 Digits of Account Number]

Transaction Reference: [Insert Reference Number]

Subject: Notification of Blocked Cross-Border Transaction

Dear [Recipient Name],

We are writing to inform you that a recent cross-border payment attempt initiated from your account has been blocked by our security and compliance system.

Transaction Details:

- **Date of Attempt:** [Insert Date]
- **Amount:** [Insert Amount and Currency]
- **Recipient Name:** [Insert Beneficiary Name]
- **Destination Country:** [Insert Country]

Reason for Block:

This transaction was flagged for the following reason(s):

[Insert Reason: e.g., Missing regulatory documentation / Security verification required / Sanction screening / Suspicious activity detected]

Required Action:

To resolve this matter and potentially process the payment, please provide the following information by [Insert Deadline]:

- [Required Document 1, e.g., Invoice or Contract]
- [Required Document 2, e.g., Proof of Purpose of Payment]
- [Required Document 3, e.g., Identification of Beneficiary]

Please submit these documents via [Insert Method: e.g., Mobile App / Secure Portal / Branch Visit].

If we do not receive the requested information within the specified timeframe, the transaction will be cancelled, and any held funds will be returned to your account balance, subject to applicable fees.

If you did not authorize this transaction, please contact our Fraud Department immediately at [Insert Phone Number].

Sincerely,

[Your Name/Department]
[Organization Name]
[Contact Information]