

Subject: Important Information Regarding Your International Transaction

Dear [Customer Name],

We are writing to inform you that a recent transaction attempt on your account [Account Number ending in XXXX] has been declined.

Transaction Details:

Date: [Date]

Amount: [Amount]

Recipient/Origin: [Name of Entity/Bank]

Reason for Block:

This transaction was blocked because it involves a jurisdiction identified as high-risk by international regulatory bodies and our internal compliance policies. To ensure security and comply with global financial regulations regarding anti-money laundering (AML) and counter-terrorism financing (CTF), our institution does not process transfers to or from this specific region at this time.

What you need to do:

No further action is required if you did not authorize this transaction. However, if you believe this block was made in error, or if you have questions regarding our restricted countries list, please contact our Compliance Department at [Phone Number] or visit your local branch.

Thank you for your understanding as we work to keep your account secure.

Sincerely,

[Bank/Company Name]

Fraud Prevention & Compliance Team