

[Your Institution Name]
[Department Name]
[Date]

RE: Notice of Blocked International Transaction and Account Verification

Dear [Customer Name],

We are writing to inform you that a recent international transaction on your account [Account Number ending in XXXX] has been temporarily blocked by our security department.

Transaction Details:

Date: [Transaction Date]
Amount: [Transaction Amount/Currency]
Recipient: [Recipient Name/Merchant]

To protect your account from potential unauthorized activity, we have placed a temporary hold on this transfer pending further verification. To proceed with this transaction or to unblock your account features, please complete the following steps:

- Log in to your secure online banking portal and navigate to the 'Security Center'.
- Upload a clear copy of a valid government-issued ID.
- Confirm the purpose of the international transfer.

If you did not authorize this transaction, please contact our Fraud Prevention Department immediately at [Phone Number] or reply to this email.

We apologize for any inconvenience this security measure may cause and appreciate your cooperation in keeping your account secure.

Sincerely,

[Your Name/Signature]
[Title/Position]
[Your Institution Name]