

Date: [Insert Date]

Subject: Important: Your international payment is under security review

Dear [Customer Name],

We are contacting you regarding your international payment sent on [Date] for the amount of [Amount] [Currency] to [Recipient Name].

As part of our standard security procedures and commitment to protecting your account, this transaction has been temporarily blocked for a routine security review. This is a precautionary measure to ensure the safety and legitimacy of the transfer.

### **What happens next?**

Our security team is currently verifying the transaction details. In most cases, these reviews are completed within [Number] business days. No action is required from you at this time unless we contact you for further information.

### **What if we need more information?**

If we require additional documentation or clarification regarding this payment, a representative will reach out to you via [Email/Phone/Secure Message].

Once the review is successfully completed, the funds will be released and processed immediately. You will receive a confirmation once the payment has been sent.

If you did not authorize this transaction, please contact our fraud department immediately at [Phone Number].

Thank you for your patience and for helping us keep your account secure.

Sincerely,

[Your Name/Department]

[Organization Name]

[Contact Information]