

Date: [Insert Date]

Subject: Urgent Security Notification: Online Banking Access Suspended

Dear [Customer Name],

This letter is to inform you that we have temporarily suspended your online banking access for account ending in [Last 4 Digits of Account Number].

Our security monitoring system flagged recent activity that appears inconsistent with your usual banking patterns. We have taken this precautionary measure to protect your funds and personal information from potential unauthorized access or fraudulent transactions.

To restore your access, please follow these steps:

- Review your recent transaction history for any unauthorized charges.
- Contact our Fraud Prevention Department immediately at [Phone Number].
- Visit your local branch with a valid government-issued photo ID.

For your security, please do not click on any links in unsolicited emails or provide your full password or PIN to anyone over the phone. Our representatives will never ask for your login credentials.

We apologize for any inconvenience this may cause and thank you for your cooperation in keeping your account secure.

Sincerely,

[Bank Name]
Security and Fraud Department
[Contact Information]