

Subject: Urgent: Notice of Temporary Suspension of Online Banking Access

Dear [Customer Name],

We are writing to inform you that access to your online banking services has been temporarily suspended, effective immediately. This action has been taken as part of a formal regulatory compliance review regarding your account(s).

Please be advised that this suspension is a precautionary measure to ensure all account activities align with current banking regulations and security standards. While your online access is restricted, your funds remain secure.

To restore your access, we require the following actions from you:

- Review the attached request for information/documentation.
- Provide the requested details by [Insert Date].
- Verify your identity through our secure portal or at your local branch.

Failure to provide the necessary information may result in further administrative action or extended account restrictions. Once the compliance review is completed and approved, your online access will be fully reinstated.

If you have any questions regarding this notice, please contact our Compliance Department directly at [Phone Number] or visit us at [Web Address/Physical Address].

Thank you for your cooperation and for choosing [Bank Name].

Sincerely,

[Sender Name]
[Department Name]
[Bank Name]