

Date: [Date]

To:

[Customer Name]

[Customer Address]

[City, State, Zip Code]

Subject: Confirmation of Reimbursement for ATM Dispensing Error

Dear [Customer Name],

We are writing to confirm that we have completed our investigation regarding your claim dated [Date of Claim] concerning an ATM dispensing error. Our records indicated that during your transaction on [Transaction Date] at ATM ID [ATM ID/Location], the requested amount was not fully dispensed despite being debited from your account.

We are pleased to inform you that a reimbursement in the amount of [**Currency and Amount**] has been successfully credited back to your account number ending in [Last 4 Digits of Account Number].

You may verify this transaction by checking your account statement or via our mobile banking application under the reference number [Reference/Transaction ID].

We apologize for any inconvenience this technical error may have caused. Thank you for your patience and for banking with [Bank Name].

Sincerely,

[Your Name/Department]

[Bank Name]

[Contact Phone Number]