

**[Financial Institution Name]**

[Address]

[City, State, Zip Code]

**[Date]**

**[Customer Name]**

[Address]

[City, State, Zip Code]

**RE: Notice of Provisional Credit**

Account Number ending in: [Last 4 Digits of Account]

Claim Number: [Claim Number]

Dear [Customer Name],

We are writing to inform you that we have applied a provisional credit to your account while we continue our investigation into your claim of a forged check. The details of the credit are as follows:

- **Check Number:** [Check Number]
- **Amount Credited:** \$[Amount]
- **Date Credited:** [Date]

Please note that this credit is **provisional**. We are still reviewing the circumstances surrounding the check in question. If our investigation determines that the check was authorized or that no error occurred, we reserve the right to reverse this credit and remove the funds from your account. We will notify you in writing of our final decision.

Until the investigation is complete, please ensure that you maintain a sufficient balance in your account to cover the amount of this credit should it be reversed.

If you have any further information or documentation regarding this claim, please contact our Fraud Department at [Phone Number] or visit your local branch.

Sincerely,

[Name/Department]

[Financial Institution Name]