

[Your Full Name]
[Your Address]
[Your Phone Number]
[Your Email Address]

[Date]

[Name of Bank or Financial Institution]
[Fraud/Customer Service Department]
[Institution Address]

Subject: Request for Investigation of Unauthorized Peer-to-Peer (P2P) Transfer

To Whom It May Concern,

I am writing to formally report and dispute an unauthorized Peer-to-Peer (P2P) transfer that occurred on my account. I did not authorize, participate in, or benefit from this transaction.

The details of the unauthorized transaction are as follows:

- **Account Number:** [Your Account Number]
- **Transaction Date:** [Date of Transfer]
- **Transaction Amount:** [Currency and Amount]
- **Transaction ID/Reference Number:** [Reference Number]
- **P2P Platform Used:** [e.g., Zelle, Venmo, CashApp, etc.]
- **Recipient Name (if known):** [Recipient Name]

I discovered this transaction on [Date you discovered it]. Immediately upon discovery, I [mention any steps taken, e.g., changed my password/secured my app].

I request that you conduct a formal investigation into this matter, reverse the unauthorized charge, and credit the full amount back to my account. Please provide me with a written confirmation once the investigation has been initiated and inform me of the expected timeline for a resolution.

Attached are copies of [mention any documents, e.g., a police report or screenshots of the transaction] to support my claim.

Thank you for your prompt attention to this security matter. I look forward to your response.

Sincerely,

[Your Signature]

[Your Printed Name]