[Date]

[Customer Name]
[Customer Address]
[City, State, Zip Code]

RE: Notice of Stop Payment Order Failure

Dear [Customer Name],

We are writing to inform you that we were unable to process your stop payment request submitted on [Date of Request] for the following transaction:

- **Check/Reference Number:** [Number]
- **Account Number:** [Account Number]
- **Amount:** [Amount]
- **Original Payee Name Provided:** [Payee Name]

The stop payment order could not be completed due to **unverifiable payee details**. The information provided does not match our records or the information presented on the payment instrument, making it impossible to identify and intercept the specific transaction accurately.

As a result, this stop payment order is currently inactive. If the item is presented for payment, it may be processed and deducted from your account.

To resolve this issue, please provide the following corrected information:

- Exact spelling of the Payee's name as written on the check.
- The correct check number or electronic transaction ID.
- The exact dollar amount.

Please contact us immediately at [Phone Number] or visit your local branch to update your request. A new stop payment fee may apply depending on your account terms.

Sincerely,

[Bank Name]
[Department Name]
[Contact Information]