

Subject: Important Update: Security Authentication Wire Transfer Protocol Adjustment

Dear Customer,

We are writing to inform you of an upcoming adjustment to our security authentication protocols for all outgoing wire transfers. To enhance the security of your accounts and prevent unauthorized transactions, we are implementing additional verification steps.

Effective Date: [Insert Date]

What is changing?

Starting on the date mentioned above, all wire transfer requests will require the following:

- Multi-Factor Authentication (MFA) via [SMS/Email/Authenticator App].
- Verbal callback verification for transfers exceeding \$[Insert Amount].
- Updated [Company/Bank Name] security tokens.

What you need to do:

Please log in to your account portal and ensure your contact information, specifically your mobile phone number and primary email address, is up to date. If your information is incorrect, you may experience delays in processing transfers.

If you have any questions regarding these security enhancements, please contact our support team at [Phone Number] or [Email Address].

Thank you for your cooperation in keeping your account secure.

Sincerely,

[Your Name/Department]
[Company Name]