

[Your Name]
[Your Address]
[City, State, Zip Code]
[Your Phone Number]
[Your Email Address]

[Date]

[Bank/Lender Name]
[Loan Department/Grievance Officer]
[Lender Address]
[City, State, Zip Code]

Subject: Formal Grievance Regarding Compound Interest Miscalculation - Loan Account #[Your Loan Number]

Dear Customer Service Manager,

I am writing to formally lodge a complaint regarding the interest calculations applied to my loan account, referenced above. After reviewing my latest amortization schedule and payment history, I have identified discrepancies in the way compound interest is being applied to the principal balance.

Specifically, I have noted the following issues:

- The total interest charged does not align with the annual percentage rate (APR) stated in my original loan agreement.
- The compounding frequency appears to be calculated incorrectly based on the agreed-upon monthly cycles.
- Payments made toward the principal have not resulted in a corresponding reduction in interest charges for the subsequent period.

Attached are copies of my payment records and my own calculations which highlight these inconsistencies. I request that you conduct a formal audit of my loan account and provide a detailed breakdown of the interest applied since [Date].

If a calculation error is confirmed, I expect an immediate adjustment to the outstanding balance and a revised amortization schedule. I also request that any overpaid interest be credited back to the principal balance of the loan.

I look forward to receiving a written response or a resolution to this matter within [Number] business days. Thank you for your prompt attention to this discrepancy.

Sincerely,

[Your Signature]

[Your Printed Name]