

From:

[Your Full Name]

[Your Address]

[Your Phone Number]

[Your Email Address]

Date: [Current Date]

To:

[Name of Financial Institution/Company]

[Department Name, e.g., Compliance/Grievance Department]

[Company Address]

Subject: Formal Grievance Regarding Discriminatory Account Closure - Account Number: [Your Account Number]

Dear [Name of Contact Person or Department],

I am writing to formally lodge a grievance regarding the sudden closure of my account, which occurred on [Date of Closure]. I believe that the decision to terminate my account was based on discriminatory grounds rather than legitimate business or financial reasons.

I received notification of the closure via [Email/Letter/Phone] stating that [mention the reason given by the company, or state if no reason was provided]. I find this action to be unjustified as I have consistently maintained my account in accordance with your terms of service and have committed no violations.

I believe this closure is discriminatory based on my [Protected Characteristic, e.g., race, religion, nationality, disability]. The following details support my claim:

- [Detail 1: Describe specific incidents, remarks, or patterns of behavior].
- [Detail 2: Mention any documentation or communication that supports your claim].
- [Detail 3: Compare your treatment to others if applicable].

Under [Relevant Law, e.g., The Equality Act or Equal Credit Opportunity Act], it is unlawful to discriminate against customers based on protected characteristics. This action has caused me significant [Financial Hardship/Emotional Distress/Reputational Damage].

I request that you:

1. Provide a detailed written explanation for the specific criteria used to close my account.
2. Conduct an internal investigation into the discriminatory nature of this decision.
3. Reinstante my account immediately or provide a fair transition period to move my funds and services.

I expect a formal response to this grievance within [Number, e.g., 10] business days. I reserve the right to escalate this matter to the relevant regulatory bodies and seek legal counsel if this issue is not resolved satisfactorily.

Sincerely,

[Your Signature]

[Your Printed Name]