

[Date]

[Customer Name]  
[Customer Address]  
[City, State, Zip Code]

RE: Status Inquiry for Wire Transfer Reference #[Reference Number]

Dear [Customer Name],

We are writing in response to your inquiry regarding the wire transfer initiated on [Date] for the amount of [Amount] [Currency].

Upon review, we have confirmed that the transfer was processed; however, it has been flagged or rejected by the receiving institution due to "Incorrect Beneficiary Details." Specifically, the following information does not match the records of the destination bank:

- [List specific error, e.g., Beneficiary Name Mismatch]
- [List specific error, e.g., Incorrect Account Number/IBAN]

**Current Status:** [Status: e.g., Pending Return / Held by Correspondent Bank]

To resolve this matter, please select one of the following options:

1. **Amendment:** Provide the corrected beneficiary details. Please note that an amendment fee of [Fee Amount] may apply.
2. **Recall/Cancellation:** We can request a return of funds. Please note that funds will only be returned once the receiving bank releases them, and any intermediary bank fees will be deducted from the final amount.

Please contact us at [Phone Number] or reply to this letter with your instructions so we may proceed.

Sincerely,

[Name of Bank Representative]  
[Department Name]  
[Bank Name]