

[Bank Name]
[Department Name]
[Bank Address]
[City, State, Zip Code]

[Date]

[Customer Name]
[Customer Address]
[City, State, Zip Code]

RE: Status Update for Wire Transfer Tracer - Reference #[Tracer Reference Number]

Dear [Customer Name],

We are writing to provide an update regarding the tracer investigation you requested on [Date of Original Request] for the following wire transfer:

- **Transaction Date:** [Date]
- **Transaction Amount:** [Amount and Currency]
- **Recipient Name:** [Recipient Name]
- **Recipient Bank:** [Recipient Bank Name]
- **Confirmation/IMAD Number:** [Reference Number]

Current Status: [Select one: In Progress / Pending Beneficiary Bank Response / Completed]

Our investigation team has contacted the intermediary and beneficiary banks to track the location of these funds. At this stage, [describe current action, e.g., we are waiting for the receiving bank to confirm receipt or return the funds].

Please be advised that international wire tracers can take between [Number] to [Number] business days depending on the responsiveness of third-party financial institutions. We are monitoring this case closely and will notify you as soon as a final resolution is reached.

If you have any further questions, please contact our support team at [Phone Number] or reply to this email.

Sincerely,

[Your Name/Signature]
[Your Title]
[Bank Name]