

[Date]

[Consumer Name]

[Consumer Address]

[City, State, Zip Code]

Subject: Notice of Identity Theft Investigation Results

Dear [Consumer Name],

We are writing to inform you that we have completed our investigation into the identity theft claim you submitted on [Date] regarding the following account(s):

- Account Number: [Account Number]
- Transaction/Reference Number: [Reference Number]

Based on our review of the information provided and our internal investigation, we have confirmed that the activity reported was indeed the result of identity theft and was unauthorized.

As a result of these findings, we have taken the following actions:

- The fraudulent charges totaling \$[Amount] have been removed from your account.
- The affected account has been [closed / secured / issued a new card].
- We have notified the relevant credit reporting agencies to remove any negative information associated with this fraudulent activity from your credit file.

Please note that it may take [Number] business days for these changes to be reflected in your credit report.

We recommend that you continue to monitor your credit reports and account statements closely. If you discover any further suspicious activity, please contact us immediately at [Phone Number].

Sincerely,

[Name of Investigator/Representative]

[Department Name]

[Company Name]