

[Date]

[Customer Name]

[Customer Address]

[City, State, Zip Code]

Subject: Regarding your request for an Annual Fee waiver for Account [Account Number]

Dear [Customer Name],

Thank you for contacting us regarding the annual fee on your [Card Name] account.

We have carefully reviewed your request. However, we are unable to grant a waiver at this time because your account has reached the maximum limit for fee waivers permitted within the designated period.

As per our policy, we can only provide a specific number of waivers to ensure the sustainability of our card benefits and services. Your current annual fee of \$[Amount] will remain due on your next billing statement.

We value your business and hope you continue to enjoy the features and rewards associated with your account. If you have any further questions, please call the customer service number on the back of your card.

Sincerely,

[Your Name/Department]

[Company Name]