

Subject: Important: Dedicated Support Hotline for Recent Data Security Incident

Dear [Recipient Name],

Following our recent communication regarding the data security incident involving [Company Name], we are writing to provide you with details for our dedicated support hotline.

We understand you may have questions or concerns. To assist you, we have established a specialized team to provide information regarding the incident, the steps we are taking, and the resources available to protect your information.

Hotline Details:

- **Toll-Free Number:** [Insert Phone Number]
- **Hours of Operation:** [Insert Hours, e.g., Monday - Friday, 8:00 AM to 8:00 PM EST]
- **Information Required:** Please have your reference code [Insert Reference Code if applicable] ready when you call.

Our representatives are prepared to help you with:

- Clarifying what specific information may have been involved.
- Assisting with the activation of credit monitoring services.
- Providing guidance on how to monitor your accounts for suspicious activity.

Protecting your information is our top priority. We encourage you to reach out to this dedicated line for the most accurate and up-to-date information.

Sincerely,

[Your Name/Department]
[Company Name]