

[Sender Name/Department]
[Organization Name]
[Address]
[City, State, Zip Code]
[Date]

[Recipient Name]
[Recipient Title]
[Client Organization Name]
[Address]
[City, State, Zip Code]

Subject: Uninterruptible Power Supply (UPS) Hardware Maintenance and Warranty Certificate

Dear [Recipient Name],

This letter serves as formal confirmation of the hardware maintenance coverage and warranty terms for the Uninterruptible Power Supply (UPS) units installed at your facility. Please find the equipment details and coverage terms below:

1. Equipment Details:

- **Model Number:** [Insert Model]
- **Serial Number(s):** [Insert Serial Number(s)]
- **Installation Date:** [Insert Date]
- **Location:** [Insert Specific Location/Room]

2. Warranty Coverage:

The hardware is covered under a full manufacturer warranty for a period of [Insert Number] years, effective from the installation date. This warranty covers defects in materials and workmanship under normal use.

3. Maintenance Services:

To ensure optimal performance and battery longevity, the following maintenance services are included during the service period:

- Annual physical inspection and cleaning.
- Battery health diagnostics and load testing.
- Firmware updates and calibration.
- Emergency repair services with a [Insert Number]-hour response time.

4. Exclusions:

This warranty does not cover damages resulting from accidents, unauthorized modifications, improper environmental conditions (e.g., extreme temperatures), or acts of nature.

5. Contact for Service:

To request technical support or schedule a maintenance visit, please contact our service department at [Insert Phone Number] or via email at [Insert Email Address].

Sincerely,

[Signature]

[Sender Name]

[Title]