

[Date]

[Applicant Name]

[Applicant Address]

[City, State, Zip Code]

Subject: Important Information Regarding Your Application - Reference #[Application ID]

Dear [Applicant Name],

Thank you for your recent application with [Company Name].

We are writing to inform you that we are unable to process your request at this time. Our third-party identity verification service was unable to confirm your identity based on the information provided.

As a result, your application has been declined due to failure to meet our identity authentication requirements.

The verification process was conducted by:

- **Service Provider:** [Third-Party Name]
- **Contact Information:** [Provider Website/Phone Number]

Please note that the third-party service provider did not make the decision to decline your application and is unable to provide specific reasons for the rejection. Their role is limited to providing identity confirmation data.

Under the Fair Credit Reporting Act (FCRA), you have the right to obtain a free copy of your report from the service provider listed above if you request it within 60 days. You also have the right to dispute the accuracy or completeness of any information contained in that report.

If you believe there has been an error, or if you wish to re-apply using alternative documentation, please contact our support team at [Contact Phone/Email].

Sincerely,

[Your Name/Department]

[Company Name]