

[Date]

[Customer Name]  
[Customer Address]  
[City, State, Zip Code]

**Subject: Urgent: Security Alert Regarding Your Wire Transfer Request**

Dear [Customer Name],

We are contacting you because our fraud prevention system has identified suspicious activity regarding a recent wire transfer request on your account ending in [Last 4 Digits of Account Number].

For your protection, we have placed a temporary hold on the following transaction:

- **Transaction Date:** [Date]
- **Amount:** [Currency/Amount]
- **Recipient Name:** [Recipient Name]
- **Recipient Account:** [Last 4 Digits of Recipient Account]

To ensure this transaction is authorized and to secure your account, please contact our Fraud Department immediately at [Phone Number] between the hours of [Hours of Operation].

If we do not hear from you by [Time/Date], this wire transfer request will be cancelled to prevent potential loss of funds.

**Important Security Reminders:**

- Never share your online banking passwords or One-Time Passcodes (OTP) with anyone.
- Our bank will never ask you to transfer money to "yourself" or a "safe account" to prevent fraud.
- Be cautious of urgent requests or pressure to send money to someone you do not know personally.

Thank you for your prompt attention to this matter.

Sincerely,

[Sender Name/Department]  
[Financial Institution Name]  
[Contact Information]