

Subject: Security Alert: New Device Sign-in Detected

Dear [Customer Name],

This is an automated notification to inform you that your online banking account was accessed from a device or browser we do not recognize.

**Login Details:**

- **Date:** [Date]
- **Time:** [Time and Timezone]
- **Device Type:** [Device/Browser Info]
- **Location:** [City, Country/IP Address]

If this was you, you can disregard this message. No further action is required.

**If this was NOT you:**

Please take the following steps immediately to secure your account:

1. Log in to your account and change your password.
2. Review your recent transactions for any unauthorized activity.
3. Contact our fraud department at [Phone Number] or visit your nearest branch.

For your protection, we recommend enabling Two-Factor Authentication (2FA) if you have not already done so.

Thank you for choosing [Bank Name].

Sincerely,

The [Bank Name] Security Team

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Please do not reply to this automated email. For assistance, please use our official mobile app or website.