

CONFIDENTIAL

Date: [Insert Date]

[Customer Name]
[Customer Address]
[City, State, Zip Code]

Subject: Important Security Notification Regarding Your Debit Card

Dear [Customer Name],

We are writing to inform you of a potential security incident that may have affected the confidentiality of your debit card information. We recently detected unauthorized activity or were notified of a potential compromise involving your card ending in: [Last 4 Digits].

What Happened:

Our security monitoring systems identified suspicious patterns related to a third-party data breach. Please be assured that our internal banking systems remain secure; however, your card details may have been exposed at an external merchant or point-of-sale location.

Actions Taken:

To protect your account, we have taken the following steps:

- Deactivated your current debit card effective immediately.
- Initiated the issuance of a replacement card with a new number and CVV.
- Placed a temporary monitoring alert on your linked accounts.

What You Need to Do:

1. **Wait for your new card:** You should receive your replacement card via mail within [Number] business days.
2. **Review your statements:** Please monitor your recent transactions. If you identify any unauthorized charges, contact us immediately at [Phone Number].
3. **Update automatic payments:** Once your new card arrives, remember to update your card information with any merchants who bill you automatically (e.g., utilities, subscriptions).

We take the security of your financial information very seriously and apologize for any inconvenience this may cause. If you have any questions, please contact our Fraud Prevention Department at [Phone Number] or visit your local branch.

Sincerely,

[Name of Sender/Department]
[Bank Name]
[Contact Information]