

[Date]

[Customer Name]

[Customer Address]

[City, State, Zip Code]

Subject: IMPORTANT - Security Alert Regarding Your Debit Card

Dear [Customer Name],

We are writing to inform you that we have detected potential unauthorized activity or a security compromise involving your debit card ending in [Last 4 Digits of Card].

To protect your account, we have taken the following actions:

- A temporary block has been placed on your current debit card to prevent further unauthorized charges.
- Your current card has been deactivated.
- A replacement card with a new number has been ordered and will arrive at your registered address within [Number] business days.

What you need to do:

- Review your recent account statements immediately. If you identify any transactions you did not authorize, please contact our Fraud Department at [Phone Number] or visit your local branch.
- Destroy your old debit card by cutting through the magnetic stripe and chip.
- Once your new card arrives, remember to update your card information for any recurring payments or subscriptions (e.g., utility bills, streaming services).

We take the security of your account very seriously and apologize for any inconvenience this may cause. If you have any questions, please contact our Customer Service team at [Phone Number].

Sincerely,

[Your Name/Department]

[Financial Institution Name]