

[Date]

[Customer Name]

[Customer Address]

[City, State, Zip Code]

Subject: Important Security Notification Regarding Your Debit Card

Dear [Customer Name],

We are writing to inform you that [Financial Institution Name] has been notified of a potential security incident involving a third-party merchant where you may have used your debit card ending in [Last 4 Digits of Card].

Please be assured that our internal systems were not compromised. However, as a precautionary measure to protect your account from unauthorized activity, we have taken the following actions:

- **Card Status:** Your current debit card [has been deactivated / will remain active until [Date]].
- **Replacement Card:** A new debit card with a different number and security code is being mailed to your address on file. You should receive it within [Number] business days.
- **Activation:** Once you receive your new card, please follow the instructions provided to activate it and set your PIN.

What you should do:

- Review your recent account statements for any transactions you do not recognize.
- Update any automatic payments or recurring bills linked to your old card number.
- Destroy your old debit card by cutting through the magnetic stripe and chip.

If you notice any suspicious activity on your account, please contact us immediately at [Phone Number] or visit your local branch.

We apologize for any inconvenience this may cause and thank you for your cooperation in keeping your account secure.

Sincerely,

[Sender Name/Department]

[Financial Institution Name]