

[Date]

[Customer Name]

[Customer Address]

[City, State, Zip Code]

Subject: Important Notice Regarding Your Debit Card

Dear [Customer Name],

We are writing to inform you that we have identified a potential security issue that may have compromised the safety of your debit card ending in [Last 4 Digits].

To protect your account, we have deactivated your current card and issued a replacement. Your new debit card should arrive at your registered address within [Number] business days. For your security, your new Personal Identification Number (PIN) will be sent in a separate mailing.

Action Required:

- Destroy your old card immediately by cutting through the magnetic stripe and the chip.
- Review your recent account statements for any unauthorized transactions.
- Update any automatic payments or subscriptions linked to your old card number once your new card arrives.

If you notice any suspicious activity or have questions, please call our customer service department at [Phone Number] or visit your local branch.

We apologize for any inconvenience this may cause and thank you for your cooperation in keeping your account secure.

Sincerely,

[Bank/Company Name]

[Department Name]