

[Date]

[Customer Name]

[Customer Address]

[City, State, Zip Code]

Subject: Important Security Notification Regarding Your Debit Card

Dear [Customer Name],

We are writing to inform you that we have received information indicating that your debit card ending in **[Last 4 Digits of Card]** may have been compromised. Please be assured that our internal systems were not breached; however, your card information may have been accessed through a third-party merchant or service provider.

To protect your account, we have taken the following actions:

- A permanent block has been placed on your current debit card to prevent unauthorized transactions.
- A replacement card with a new number has been ordered and will arrive at your registered address within [Number] business days.
- Your current PIN will not work with the new card. Instructions on how to set a new PIN will be included with your replacement card.

What you should do now:

- Please destroy your current debit card immediately.
- Review your recent account statements for any transactions you do not recognize.
- If you have automatic payments linked to this card (such as utilities or subscriptions), you will need to update them with your new card information once it arrives.

If you notice any suspicious activity or have any questions, please contact our customer service department immediately at [Phone Number] or visit your local branch.

We apologize for any inconvenience this may cause and thank you for your cooperation in keeping your account secure.

Sincerely,

[Name/Department]

[Financial Institution Name]