

[Date]

[Customer Name]

[Customer Address]

[City, State, Zip Code]

Subject: Important Notice Regarding Your Debit Card

Dear [Customer Name],

We are writing to inform you that we have received information indicating that your debit card ending in [Last 4 Digits of Card] may have been compromised. This potential compromise occurred at an external merchant location and was not a result of a breach at our financial institution.

To protect your account, we have taken the following actions:

- Your current debit card has been deactivated/restricted to prevent unauthorized transactions.
- A new debit card with a different number has been ordered for you.
- You should receive your new card via mail within [Number] business days.

What you need to do:

- Review your recent account statements for any unauthorized transactions.
- If you find any suspicious activity, please contact us immediately at [Phone Number].
- Once your new card arrives, remember to update any automatic bill payments or subscriptions linked to your old card number.
- Destroy your old debit card by cutting it through the magnetic stripe and chip.

We apologize for any inconvenience this may cause. Protecting your account security is our top priority.

If you have any questions, please call our customer service team at [Phone Number] or visit your local branch.

Sincerely,

[Name/Department]

[Financial Institution Name]