

[Bank Name]
[Bank Address]
[City, State, Zip Code]
[Phone Number]

[Date]

[Customer Name]
[Customer Address]
[City, State, Zip Code]

Subject: IMPORTANT SECURITY NOTICE REGARDING YOUR DEBIT CARD

Dear [Customer Name],

We are writing to inform you that [Bank Name] has identified a potential security compromise involving your debit card ending in **[Last 4 Digits of Card]**. Please be assured that our internal systems were not breached; however, we believe your card information may have been exposed at an external merchant location or through an unauthorized third party.

To protect your account, we have taken the following actions:

- **Card Deactivation:** Your current debit card will be deactivated on [Date/Time] to prevent unauthorized transactions.
- **Replacement Card:** A new debit card with a different number has been ordered and will arrive at your registered address within [Number] business days.
- **PIN:** You will receive a separate mailing containing your new PIN, or you may set a new PIN via our mobile app.

What you should do:

- Review your recent account statements for any unauthorized activity and notify us immediately if you find discrepancies.
- Once your new card arrives, destroy your old card by cutting through the magnetic stripe and chip.
- Update any automatic payments or recurring subscriptions with your new card information.

We apologize for any inconvenience this may cause. Protecting your financial security is our top priority. If you have any questions or would like to report suspicious activity, please call our Fraud Department at [Phone Number] or visit your local branch.

Sincerely,

[Sender Name/Department]
[Bank Name]