

[Date]
[Bank Name]
[Bank Address]
[City, State, Zip Code]

[Customer Name]
[Customer Address]
[City, State, Zip Code]

Subject: Important Update Regarding Your Debit Card

Dear [Customer Name],

We are excited to announce that we are upgrading your current banking experience. As part of our commitment to providing secure and convenient payment options, we are issuing you a new Contactless Debit Card.

Your new card features "tap-to-pay" technology, allowing you to make faster, touch-free transactions at any merchant where you see the contactless symbol. This upgrade provides enhanced security and a quicker checkout experience.

Waived Replacement Fee:

As a valued customer, the standard replacement fee for this card upgrade has been fully waived. There is no cost to you for this new card.

Next Steps:

- Your new card will arrive via mail within [Number] business days.
- Follow the instructions included with the card to activate it immediately.
- Once activated, please destroy your old debit card.
- Update any recurring payments or subscriptions with your new card details.

Your existing PIN will remain the same. If you have any questions, please visit our nearest branch or call us at [Phone Number].

Thank you for choosing [Bank Name].

Sincerely,

[Name/Department]
[Bank Name]