

[Company Name]
[Department Name]
[Company Address]
[City, State, Zip Code]

[Date]

[Customer Name]
[Customer Address]
[City, State, Zip Code]

Subject: Approval of Fraudulent Activity Claim - Case #[Case Number]

Dear [Customer Name],

We are writing to inform you that we have completed our investigation into the unauthorized activity reported on your account on [Date of Report].

Based on our findings, we have approved your claim. We have determined that the following transactions were indeed fraudulent:

- [Transaction Date] - [Transaction Description] - [Amount]
- [Transaction Date] - [Transaction Description] - [Amount]

As a result of this approval, we have taken the following actions:

- A total credit of [Total Amount] has been applied to your account.
- Any interest or fees associated with these transactions have been reversed.
- Your current account status has been updated to reflect these corrections.

To ensure the continued security of your account, [mention any further actions, e.g., "a new card has been issued" or "please update your password"].

If you have any further questions regarding this case, please contact our Fraud Department at [Phone Number] or [Email Address].

Sincerely,

[Sender Name]
[Sender Title]
[Company Name]