

[Your Company/Bank Name]
[Department Name]
[Address]
[City, State, Zip Code]
[Phone Number]

[Date]

[Customer Name]
[Customer Address]
[City, State, Zip Code]

Subject: Security Alert: Uncharacteristic Cash Withdrawal Activity

Dear [Customer Name],

This letter is to inform you that our automated security systems have identified recent cash withdrawal activity on your account [Account Number ending in XXXX] that appears inconsistent with your typical banking patterns.

Details of Activity:

- Date(s) of Activity: [Insert Date]
- Location(s): [Insert Location/ATM ID]
- Total Amount: [Insert Amount]

We are reaching out as a precautionary measure to ensure that these transactions were authorized by you. Large or frequent cash withdrawals can sometimes indicate unauthorized access or potential fraudulent activity.

Action Required:

- If these transactions were made by you, no further action is required.
- If you do not recognize these transactions, please contact our Fraud Department immediately at [Phone Number] or visit your local branch.
- We recommend reviewing your recent statements for any other unfamiliar activity.

For your protection, we may temporarily limit certain features on your account until we receive confirmation from you. Please ensure your contact information remains up to date so we can reach you quickly regarding account security.

Thank you for your prompt attention to this matter and for choosing [Company Name].

Sincerely,

[Your Name/Department]
[Your Title]