

**Date:** [Insert Date]

**Subject:** Urgent Notice: Suspension of Account [Insert Account Number]

Dear [Customer Name],

We are writing to inform you that your account with [Financial Institution Name] has been suspended, effective immediately.

This action has been taken as part of a formal review regarding account activity. We are currently conducting an investigation into certain transactions to ensure compliance with Anti-Money Laundering (AML) regulations and financial security protocols.

During this period:

- All outgoing transfers, withdrawals, and payments are disabled.
- Your debit/credit cards associated with this account have been deactivated.
- Online banking access may be restricted.

We may require additional information or documentation from you to assist in our review. If needed, a member of our compliance team will contact you directly with specific requests.

Please note that our staff are unable to provide further details regarding the status of the investigation until the review process is complete. We appreciate your cooperation and patience during this time.

Sincerely,

[Name/Department]  
Compliance and Risk Management  
[Financial Institution Name]