

Date: [Date]

Subject: Notice of Transfer of Servicing and Status of Loss Mitigation Application

Loan Number: [Loan Number]

Property Address: [Property Address]

Dear [Borrower Name],

The servicing of your mortgage loan is being transferred. This means that after the effective date of the transfer, the new servicer will be responsible for collecting your mortgage payments and managing your loan account.

1. Information About the Transfer

Present Servicer: [Current Servicer Name]

New Servicer: [New Servicer Name]

Date of Transfer: [Transfer Date]

Beginning on [Date], you must send all mortgage payments to [New Servicer Name] at the following address: [New Servicer Payment Address].

The transfer of servicing does not affect any term or condition of your mortgage instruments other than terms directly related to the servicing of your loan.

2. Status of Loss Mitigation

We are aware that you have an active loss mitigation request or are currently being evaluated for foreclosure prevention options. Please be advised of the following:

- **Status:** Your application for loss mitigation is [In Review / Approved / Provisionally Approved].
- **Documents:** All documents previously submitted to [Current Servicer Name] have been transferred to [New Servicer Name].
- **Pending Requirements:** [List any outstanding documents or "None"].

[New Servicer Name] is required to honor any existing trial period plan or permanent loan modification agreement that has been fully executed prior to the transfer date, provided you continue to meet the terms of that agreement.

3. Contact Information

If you have questions regarding your account or the status of your loss mitigation application, please contact the appropriate department below:

New Servicer Customer Service: [New Servicer Phone Number]

New Servicer Loss Mitigation Department: [New Servicer Loss Mitigation Phone Number]

Website: [New Servicer Website]

Sincerely,

[Current Servicer Representative Name]

[Current Servicer Name]

[New Servicer Representative Name]

[New Servicer Name]