

NOTICE OF SERVICING TRANSFER

Date: [Date]

[Borrower Name]
[Borrower Address]
[City, State, Zip Code]

Subject: Notice of Transfer of Servicing and Status of Loss Mitigation - Loan Number: [Loan Number]

Dear [Borrower Name],

The servicing of your mortgage loan is being transferred, effective [Date of Transfer]. This means that after this date, a new company will be responsible for collecting your mortgage payments and managing your loan account.

Information About Your Current Servicer:

The present servicer is [Current Servicer Name]. They will stop accepting payments from you after [Last Payment Date].

Information About Your New Servicer:

The new servicer is [New Servicer Name]. They will begin accepting payments from you on [First Payment Date].

Address for Payments: [New Servicer Payment Address]

Customer Service Phone: [New Servicer Phone Number]

Website: [New Servicer Website]

Status of Active Loss Mitigation:

Our records indicate that you are currently engaged in active loss mitigation regarding your loan. Please be advised of the following:

- **Current Status:** [e.g., Under Review / Trial Period Plan / Approved for Loan Modification]
- **Transfer of Documents:** All documents, applications, and information previously submitted to [Current Servicer Name] have been transferred to [New Servicer Name].
- **Continuity:** The new servicer is required to honor any existing loss mitigation agreements or continue the review of your pending application in accordance with federal law.

If you are currently in a Trial Period Plan, you should continue to make your payments on time to the new servicer at the address listed above to ensure you remain eligible for a permanent solution.

Important Note: Under federal law, during the 60-day period following the effective date of the transfer, a loan payment received by your old servicer before its due date cannot be treated as late by the new servicer, nor can a late fee be imposed.

If you have questions regarding this transfer or your loss mitigation status, please contact [New Servicer Name] at [New Servicer Phone Number].

Sincerely,

[Current Servicer Name]
[Current Servicer Contact Info]

[New Servicer Name]
[New Servicer Contact Info]