

[Date]

[Borrower Name]  
[Property Address]  
[City, State, Zip Code]

**Subject: Notice of Escrow Account Transfer**

Dear [Borrower Name],

Welcome! We are pleased to inform you that the escrow account associated with your mortgage (Loan Number: [Loan Number]) has been successfully transferred from [Previous Servicer Name] to [New Servicer Name].

**What this means for you:**

- Your monthly mortgage payment remains the same unless you have received a separate notice regarding an escrow analysis adjustment.
- Starting [Date], all future payments should be directed to [New Servicer Name].
- We will now be responsible for paying your property taxes and insurance premiums from your escrow funds.

**New Payment Information:**

[New Servicer Name]  
[Payment Address]  
[City, State, Zip Code]  
Customer Service Phone: [Phone Number]  
Website: [Website URL]

If you have automated payments set up through your bank's bill pay service, please update the payee information and mailing address immediately to ensure your next payment is processed on time.

We look forward to serving you. If you have any questions regarding this transfer, please contact our customer service department at [Phone Number] between the hours of [Hours of Operation].

Sincerely,

[Your Name/Department Name]  
[New Servicer Name]