

[Date]

[Customer Name]
[Customer Address]
[City, State, Zip Code]

Account Number: [Account Number]

Subject: Notification of Forbearance Period End and Account Resolution Options

Dear [Customer Name],

We are writing to inform you that your temporary forbearance period is scheduled to expire on [Date]. As this period ends, your regular monthly payments will resume. It is important that we establish a plan to resolve the payments that were deferred during the forbearance period.

The total deferred amount currently outstanding is \$[Amount].

To assist you in bringing your account current, we offer several resolution options:

- **Reinstatement:** Pay the full deferred amount in a single lump sum by [Date].
- **Repayment Plan:** Add a portion of the deferred amount to your regular monthly payments over a period of [Number] months.
- **Loan Deferral/Extension:** Move the deferred amount to the end of your loan term, extending the maturity date.
- **Loan Modification:** Adjust the terms of your loan (such as interest rate or term length) to reach a more manageable payment.

Please contact our Account Resolution Team at [Phone Number] or visit our website at [Website URL] by [Deadline Date] to select the option that best fits your financial situation.

If we do not hear from you by the deadline, your account may be considered delinquent, which could impact your credit score and result in further collection actions.

Thank you for your prompt attention to this matter.

Sincerely,

[Sender Name]
[Company Name]
[Department Name]