

Subject: Update on your application for Customer Service Representative

Dear [Candidate Name],

Thank you for taking the time to complete the skills assessment for the Customer Service Role at [Company Name]. We appreciate the effort you put into the process.

After reviewing your assessment results alongside our current requirements, we have decided not to move forward with your application at this time. Our decision is based on a high volume of competitive applications and specific benchmark scores required for this role.

We will keep your resume on file for future opportunities that may be a better match for your skills. We wish you the best of luck in your job search and your future career endeavors.

Best regards,

[Your Name]
[Your Title]
[Company Name]