

[Company Name]
[Department Name]
[Address]
[City, State, Zip Code]

[Date]

[Customer Name]
[Customer Address]
[City, State, Zip Code]

RE: Notification of Invalid Dispute Claim
Case/Reference Number: [Insert Number]
Transaction Date: [Insert Date]
Transaction Amount: [Insert Amount]

Dear [Customer Name],

We are writing to inform you that we have completed our review regarding the dispute you filed on [Date] for the transaction listed above.

After a thorough investigation, we have determined that your dispute claim is invalid for the following reason(s):

- [Reason 1: e.g., Evidence shows the service was provided as described.]
- [Reason 2: e.g., The transaction matches your historical purchasing patterns.]
- [Reason 3: e.g., Documentation confirms delivery to the registered address.]

As a result, no adjustments will be made to your account, and the original transaction amount remains your responsibility. If a temporary credit was previously applied to your account, it will be reversed on [Date].

If you have additional documentation or evidence that was not included in your initial claim, you may submit it for reconsideration within [Number] days of the date of this letter.

Should you have any questions, please contact our support team at [Phone Number] or [Email Address].

Sincerely,

[Your Name/Signature]
[Your Title]
[Company Name]