

[Date]

[Customer Name]

[Customer Address]

[City, State, Zip Code]

Subject: Notice of Fraud Dispute File Closure

Dear [Customer Name],

We are writing to inform you that we have completed our investigation regarding the fraud dispute you filed on [Date of Claim] for the following account:

Account Number: [Last 4 digits of Account]

Reference Number: [Claim/Case Number]

Disputed Amount: [Amount]

Based on our review of the available information, we have reached the following conclusion:

Status: [Closed - Resolved / Closed - Denied]

[Insert explanation of outcome, e.g., "The temporary credit previously issued has been made permanent" OR "The investigation found the transaction to be authorized, and any temporary credit will be reversed on Date"].

As a result of this conclusion, we have officially closed this dispute file. No further action is required from you at this time.

If you have additional documentation you would like us to consider, or if you have questions regarding this decision, please contact our Fraud Department at [Phone Number] between the hours of [Operating Hours].

Sincerely,

[Name/Department]

[Company Name]